

Government of the Virgin Islands of the United States
DEPARTMENT OF HUMAN SERVICES

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MEDIA ALERT: VIDHS Knud Hansen Complex Operating on Generator Power Due to WAPA Transformer Issue

U.S. VIRGIN ISLANDS - The USVI Department of Human Services (VIDHS) is informing the public that the Knud Hansen Complex on St. Thomas is currently operating on backup generator power due to a blown transformer in the area.

Facility operations remain active while we await repairs by the Virgin Islands Water and Power Authority (WAPA) to restore standard commercial electrical service.

DHS sincerely apologizes for any noise, inconvenience, or temporary disturbances this may cause for community members in the surrounding area as well as clients visiting the complex for our services while this is ongoing. Our team is committed to maintaining service continuity and ensuring the safety and accessibility of our clients during this period.

Utility crews are actively working on the issue, and normal operations will continue as soon as WAPA power is fully restored. For updates or urgent inquiries, please contact the Department of Human Services main office.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources.

Please visit the Department of Human Services website, www.dhs.gov.vi for more information. For general information, please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>).

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