



MEMORANDUM

TO: All Medicaid Participating Providers

FR: Medicaid Director's Office

DT: August 31, 2026

RE: **Change to VI Medicaid Program (Medication Assistance Program) Contraceptive Coverage Requirements**

Dear Provider,

We are writing to inform you of an important change to Medicaid contraceptive coverage that affects your patient.

Coverage Change

Effective October 1, 2026, contraceptive medications covered by Medicaid must be dispensed through a designated Family Planning Clinic. Beneficiaries must be evaluated by a provider at a Family Planning Clinic in order to obtain birth control.

- **Suite #302 Sunny Isle Medical Center, St. Croix, VI 00820**
- **#78 1-2-3 Estate Contant, Elaine CO Bldg., St. Thomas, VI 00802**

Initial Prescription Process

To support continuity of care, Family Planning Clinics may issue a beneficiary's first prescription under this new requirement if the patient presents:

- **A copy of the current prescription, and**
- **Relevant medical records from your Federally Qualified Health Center (FQHC)**

Family Planning Clinics rely on this documentation to provide the initial supply.

Medications Prescribed for Non-Contraceptive Indications

If a medication commonly used for contraception is being prescribed for a non-contraceptive medical indication, a prior authorization (PA) request must be submitted to allow the medication to be dispensed outside of a Family Planning Clinic. The PA request should clearly document the medical necessity and non-contraceptive use.

Without an approved prior authorization, the medication must be obtained through a Family Planning Clinic in accordance with the new benefit requirement.

Submit prior authorization requests to SGRX Health via:

- Calling Prior Authorization Desk at 313-499-3223
- Fax PA form to 313-264-0985
- Online portal at <https://www.sgrxhealth.com/medicaidprograms/vimap/priorauthform/>



Government of the Virgin Islands of the United States

DEPARTMENT OF HUMAN SERVICES

Medicaid Division

Provider Notification

We are notifying you directly to ensure you are aware of this change and can counsel your patients appropriately. We encourage you to discuss this update with affected patients and assist them with necessary documentation or prior authorization submissions when applicable.

If you have questions regarding this change or the prior authorization process, please contact SGRX Health at the Prescriber Help Desk at 313-499-3223.

Thank you for your continued partnership in serving our Medicaid beneficiaries.

In partnership,

Gary A. Smith

Gary A. Smith
Medicaid Director
Virgin Islands Medicaid Program