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## GOVERNMENT OF THE U.S. VIRGIN ISLANDS ANNOUNCES SNAP RELIEF CHECK DISTRIBUTION FOR NOVEMBER 2025

**U.S. VIRGIN ISLANDS** - The Virgin Islands Department of Human Services (DHS) is announcing that SNAP Relief Checks are on the way to more than 10,600 SNAP households across the Territory. These locally funded relief payments are being issued to provide financial support to families during the month of November 2025, amid ongoing uncertainty surrounding the federal government shutdown.

**The Department of Finance** has completed processing and validation of all payments, checks have been mailed to the **mailing addresses listed on each household's SNAP application**. Recipients who receive mail through **General Delivery** are reminded to visit their **local Post Office** to collect their check. Records have been sorted by ZIP code to ensure organized and timely delivery.

**Commissioner Averil George** expressed appreciation to the teams at DHS and the Department of Finance for their efficiency and coordination in ensuring this critical assistance reaches families quickly and securely. "Our goal was to move fast, but carefully," said Commissioner George. "We know that Virgin Islands families depend on these benefits, and we want everyone to receive their relief check safely and use it wisely."

### SPEND WISELY AND BUDGET CAREFULLY

DHS is urging all recipients to **budget carefully** and **not spend their entire relief check at once**. This one-time assistance—equal to **half of the household's regular monthly SNAP allotment**—is designed to help families manage their needs through November, not to be used immediately or under pressure.


The Department reminds residents that **EBT benefits remain available and secure**—there is **no risk of losing funds** on your EBT card. Recipients are encouraged to use both their EBT benefits and relief funds strategically to cover food over time. DHS recommends households create simple spending plans and prioritize groceries.

### IF YOU DO NOT RECEIVE YOUR CHECK WITHIN SEVEN DAYS

To assist clients across the Territory, the Department of Human Services has established **territory-wide hotline numbers** and a **dedicated email address** for inquiries related to the SNAP Relief Checks. If you **have not received your check within seven (7) days** of the expected mailing date, please contact DHS using one of the options below:

**St. Thomas/St. John District Hotline:** (340) 715-6909

**St. Croix District Hotline:** (340) 772-7110

 We are also receiving emails at: [usvisnaprelief@dhs.vi.gov](mailto:usvisnaprelief@dhs.vi.gov)

Returned or undeliverable checks will be **securely held at DHS District Offices**, and staff will make every effort to **contact clients directly** to arrange pickup. Clients may also reach out to the **Division of Family Assistance (DFA)** for additional assistance or updates regarding their relief checks.

The Department of Human Services extends sincere gratitude to the **members of the 36th Legislature of the Virgin Islands** for their steadfast partnership and support of local relief efforts. DHS also thanks **Governor Albert Bryan Jr. and the Bryan-Roach Administration** for their continued leadership and commitment to the people of the Virgin Islands, the **Department of Finance** for their efficiency in processing payments, and the dedicated staff of the **U.S. Postal Service** for ensuring timely and secure delivery of checks throughout the Territory.

(VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, [www.dhs.gov.vi](http://www.dhs.gov.vi) or on Facebook (<https://www.facebook.com/usvidhs>).

*The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit [transparency.vi.gov](http://transparency.vi.gov).*

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