

Government of the Virgin Islands of the United States
DEPARTMENT OF HUMAN SERVICES

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DHS Adult Protective Services Temporarily Adjusts Operations September 8–12

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Human Services (**VIDHS**) advises the public that the Office of Adult Protective Services (**APS**), territory-wide, will be closed from Monday, September 8 through Friday, September 12, 2025.

This temporary closure will allow APS staff from both the St. Thomas/St. John and St. Croix Districts to participate in the 2025 National Adult Protective Services Association (**NAPSA**) Conference in Seattle, Washington. During this period, the Office of Intake and Emergency Services (**OIES**) will handle all APS-related referrals and urgent matters.

For immediate assistance:

- In the **St. Thomas/St. John District**, please contact Mr. Clarence Payne, **District Manager**, at 340-642-6293.
- In the **St. Croix District**, please contact Ms. Lisa Richards-Ryan, **District Manager**, at 340-642-1239.

APS will resume regular services on **Monday, September 15, 2025**, at 8:00 a.m.

The Department thanks the community for its understanding as staff enhance their skills and knowledge to continue protecting and serving vulnerable adults in the Virgin Islands. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>).

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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