Government of the Virgin Islands of the United States

DEPARTMENT OF HUMAN SERVICES

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PRESS RELEASE

Temporary Closure of Medicaid Special Services Unit – St. Thomas/St. John District

For Immediate Release: September 18, 2025

ST. THOMAS, USVI — The Virgin Islands Department of Human Services (VIDHS) announces that the Medicaid Special Services Unit in the St. Thomas/St. John District will be closed on Friday, September 19, from 8 a.m. to 1 p.m. Services to the public will resume promptly at 1 p.m.

VIDHS appreciates the community's understanding during this brief closure and apologizes for any inconvenience.

For more information, please contact the St. Croix Office at (340) 772-7100, ext. 7901 or 7157.

The Virgin Islands Department of Human Services provides social services to our community members with diverse needs. During times of national uncertainty and hardship, we serve as a safety net, inspiring hope and empowering change through the non-judgmental and quality delivery of essential services and resources.

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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