Government of the Virgin Islands of the United States

DEPARTMENT OF HUMAN SERVICES

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PRESS RELEASE

Temporary Closure of Mars Hill Second Floor for Safety Precautions For Immediate Release: September 11, 2025

ST. CROIX, U.S. VIRGIN ISLANDS - Due to unforeseen circumstances requiring immediate safety measures, the second floor of our Mars Hill location — which houses Issuance, JOBS, and Quality Control under the Division of Family Assistance, as well as the Medicaid Office of Special Services — will be closed for the remainder of today.

This precaution is being taken to ensure the safety and well-being of our staff and the community we serve. DHS is working closely with security and law enforcement officials to ensure the safety of its staff and the public. All impacted services will resume normal operations tomorrow during standard business hours.

We regret any inconvenience this temporary closure may cause and thank the public for their patience and understanding.

The Department of Human Services provides social services to our community members with diverse needs. During times of national uncertainty and hardship, we serve as a safety net, inspiring hope and empowering change through the non-judgmental and quality delivery of essential services and resources.

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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