Government of the Virgin Islands of the United States DEPARTMENT OF HUMAN SERVICES

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DHS Division of Family Assistance Announces Early Closure of St Thomas Medicaid Offices for Training and Staff Development

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Human Services (DHS) wishes to inform the public of the early closure of the St. Thomas Medicaid Office on Thursday, November 21, 2024. The office will close from 12:00 PM to 2:00 PM to accommodate a team-building exercise and the monthly Eligibility & Enrollment staff meeting.

The early closure will ensure that our team can continue to provide high-quality services to the community through enhanced collaboration and staff development.

Normal operations will resume promptly after 2:00 PM on the same day. DHS appreciates the community's understanding and cooperation during this brief interruption.

The Department of Human Services apologizes for any inconvenience that this closure may cause.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, <u>www.dhs.gov.vi</u> or on Facebook (<u>https://www.facebook.com/usvidhs</u>).

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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