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For Immediate Release: September 17, 2024

Temporary Closure: DHS Division of Family Assistance Holds Professional Development for Certification Unit (SNAP/CASH/ECAP) in the St. Croix District

U.S. VIRGIN ISLANDS - The USVI Department of Human Services (VIDHS) Division of Family Assistance, announces a temporary closure of the Certification Unit in the St. Croix District only on Friday, September 20, 2024, from 8:00AM – 5:00PM. This closure is due to a scheduled staff Professional Development Day. The professional development day is essential to the overall development and training needs of the staff. The day's focus will be on ensuring that staff maintain the highest standards of service delivery, enhance problem solving skills, time management, and self-care.

To continue maintaining services to the public, the following options are available:

Applications/Forms can be downloaded from the DHS website at www.dhs.gov.vi, complete and return via one of the following methods.

Documents to be returned can be delivered in the following manner:

Hand delivery

Drop Box: 41-B Mars Hill, Frederiksted, VI 00820

Postal mail USPS

4102 Mars Hill, Frederiksted, VI 00840-3376

E-Mail

certoffice.stx@dhs.vi.gov

Normal office hours and regular services will resume on Monday, September 23, 2024, at 8:00AM. The Department of Human Services apologizes for any inconvenience that this closure may cause.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>).

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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