



Press Contact:
Ryan Nugent
Director of Communications
Phone: (340) 725-4924
ryan.nugent@dhs.vi.gov

For Immediate Release: 29 November 2023

DHS ANNOUNCES TEMPORARY CLOSURE TO CERTIFICATION UNITS IN BOTH DISTRICTS TO ACCOMMODATE PROFESSIONAL DEVELOPMENT TRAININGS

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Human Services VIDHS, Division of Family Assistance is advising the community that the DFA SNAP Certification Units and Medicaid Certification Units in the STX and STT/STJ Districts will be temporarily closed on Thursday, November 30, 2023, from 8:00am - 5:00pm to accommodate professional development staff meetings/trainings.

These **end-of-the-month** training sessions serve as an opportunity to review any new routine daily/monthly activities, challenges that may be impacting productivity/service delivery and improvements that can be made to resolve the challenges.

Drop boxes are available between the hours of 8:00am to 5:00pm at the DHS Mars Hill Offices, in Frederiksted, St. Croix and DHS Knud Hansen Complex in Charlotte Amalie, St. Thomas.

Telephone numbers to call:

- **St. Thomas** (340) 774-0930, (340) 774-2399
- **St. Croix SNAP** (340) 772-7100 ext. 7159/7025
- **Medicaid** (340) 772-7100 ext. 7114/7157

The USVI Department of Human Services apologizes for any inconvenience.

For more information, please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources.

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

END##

P
R
E
S
S
R
E
L
E
A
S
E